Roll No.................................   **Total No.of Pages:01**

B.COM(PROFESSIONAL), MAY –2014
WORKSHOP ON IT AND E-COMMERCE
Paper Code (BCOP-206)
Paper Id. [B1122]

Note: (i) Section A is compulsory.

(ii) Attempt any four questions from Section B.

Time Allowed: 3 hours   Max. Marks: 60

Section – A

I. Write short notes on:-

(a) Intranet

(b) MS- Outlook

(c) IP

(d) Video Conferencing

(e) SPSS

(f) SAP

(g) Recovery of Data

(h) RDBMS

(i) CRM

(j) Electronic Web   (10x2)

Section - B

II. What is electronic mail? How do you create it and give its advantages.

III. What is a network? Explain its types.

IV. What is Decision Support System? Discuss its characteristics in detail.

V. Explain in detail the various techniques of Data Protection.

VI. What do you mean by E- Commerce? Explain its models.

VII. Discuss the various types of Data Models.   (4x10)

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